



**COMMUNITY  
IMPACT  
REPORT  
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# A LETTER TO THE COMMUNITY

As we look back on 2023, I'm thrilled to share that Origami has made significant strides in advancing our mission to foster growth and transform lives, providing top-notch rehabilitation services for children and adults affected by various neurological, developmental, mental health, and orthopedic conditions.

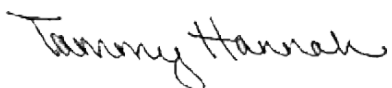
Our dedicated team has spared no effort to deliver exceptional support and services to those we serve. From the moment one steps into our care, we work tirelessly to cultivate a nurturing environment conducive to healing. We firmly believe in the potential of every individual and are deeply committed to assisting our clients in realizing their utmost potential.

Anchored by our mission, we take pride in the progress made by our pediatric and adult clients across a spectrum of diagnoses and needs. We've broadened and enriched our array of programs and services, ensuring we continuously adapt to meet the distinct needs of each client. I am proud to report that Origami admitted 559 clients in need and served 1072 individuals across our continuum of care, and 98% of our clients indicate a high level of satisfaction with our services.

Our commitment remains unwavering, delivering top-tier support and rehabilitation services to those in need. Whether through our specialized therapy services or dedicated assistance for clients and their families, our team ensures everyone receives the resources and support necessary for their well-being. We're eager to build upon our successes from the past year and explore new avenues to expand our impact.

I want to extend my heartfelt gratitude to all our supporters for your continued dedication to our organization and its mission. Your generosity fuels our commitment to serving those in need, empowering us to uphold the highest standards of care and support for our community. We sincerely appreciate your invaluable contributions to our cause and look forward to sharing our continued success with you.

With gratitude and appreciation,



**Tammy Hannah, MBA, OTRL, CBIS**

President & CEO



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# 2023 HIGHLIGHTS

## WE ADVOCATED FOR WHAT IS RIGHT

In 2019, changes to Michigan's auto insurance law slashed reimbursement rates for catastrophic care by nearly 50%, severely impacting survivors and providers like Origami. Despite bipartisan support, Senate Bills 530, 531, and 575, crucial for addressing this crisis, have stalled in the House after passing the Senate. Our advocacy efforts in 2023 included rallying at the Capitol with organizations like the Coalition Protecting Auto No-Fault, the Michigan Brain Injury Provider Council, and We Can't Wait, and testifying before relevant committees. Passage of these bills is vital to end Michigan's catastrophic care crisis.

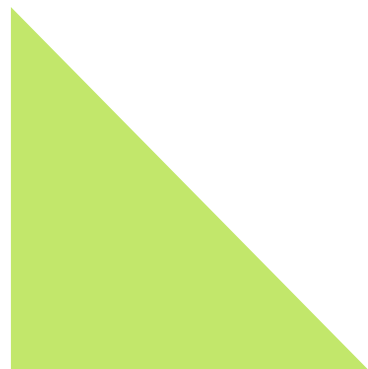
Our President & CEO, Tammy Hannah, testified to the Senate Committee on Insurance, Finance, and Consumer Protection and the Michigan House of Representatives Committee on Insurance and Financial Services. She was also one of the speakers who shared testimony at the rally at the Capitol.



## WE WERE RECOGNIZED AS A TOP WORKPLACE

Origami was recognized as one of the 2023 Top Workplaces by the Detroit Free Press. The prestigious award, conferred annually, highlights Origami's commitment to fostering an exceptional workplace environment. The Detroit Free Press, in collaboration with Energage, an esteemed employee research and culture technology firm, revealed the winners after a rigorous evaluation process. This honor reflects Origami's commitment to fostering a supportive work culture where employees can learn, grow, and make a difference.

[READ MORE](#)



# 2023 HIGHLIGHTS CONTINUED


- Admitted 559 clients and served 1,072 clients across the continuum of care
- Celebrated 26 years and 4,000 individuals and families served
- Successfully launched AdvancedMD, a new electronic health record and practice management system
- Established our first coordinated contract through the State of Michigan for teen drivers with driving school providers
- Launched a new specialty service, feeding therapy for pediatric clients
- Obtained a grant to secure equipment for eye movement desensitization and reprocessing (EMDR)
- Launched a statewide awareness campaign for the Michigan Brain Injury Services Medicaid Program, of which Origami is a long-standing contracted provider
- Introduced the Parkinson's Voice Project LOUD Crowd, which is a no-cost virtual telehealth group
- Hosted 37 clinical internships and 16 job shadows
- Featured in local publications over 65 times, including three live television interviews
- Origami was recognized as the runner-up for, "Best Therapy Service" in Lansing City Pulse's Top of the Town contest
- Origami was awarded a Diversity, Equity, and Inclusion Capacity Building Grant by the Community Foundation
- Raised over \$375,500 through our fundraising efforts to help sustain our mission
- Going PRO Talent Funds secured in the amount of \$23,662 to provide employee trainings and certifications
- High level employee satisfaction with 95% indicating they would recommend Origami as an enjoyable and fulfilling place to work




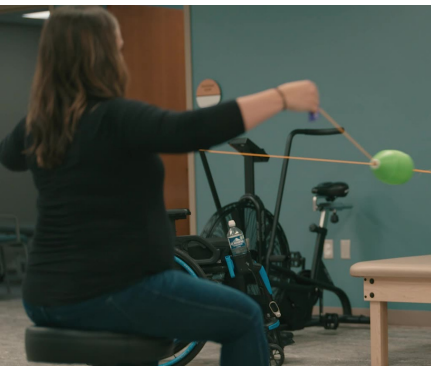
# STORIES OF RECOVERY

Meet Antonio and Conner, two of our amazing and inspiring clients, and learn how they were able to reach their fullest potential with the rehabilitation and care they received at Origami.



 [CLICK HERE TO WATCH ANTONIO'S STORY](#)

 [CLICK HERE TO WATCH CONNER'S STORY](#)

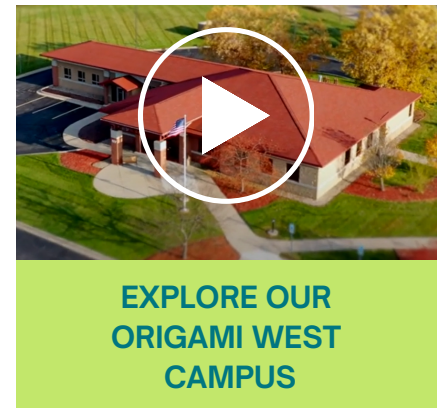




## INSPIRING EXCELLENCE

### TWO YEARS OF ORIGAMI WEST

In June 2023, we celebrated two years of creating opportunities and transforming lives at our second location, Origami West. Origami West is located at 137 S. Marketplace Blvd. Lansing, MI 48917, offering the same outpatient services as our Mason location, such as physical therapy, occupational therapy, speech-language pathology, psychiatry, mental health services, driver's rehab, and more. We look forward to more folds and fun ahead at this location.



[EXPLORE OUR ORIGAMI WEST CAMPUS](#)

### INVESTING IN EDUCATION

We influence the advancement of rehabilitation by investing in education. This year, our team inspired excellence by acquiring and/or maintaining 33+ certifications and training.

We received advanced training for the following:

- Aphasia
- Driving with the Autistic Population
- Gender Affirming Voice Training
- Leadership Trainings, including Peckham Inc's iThrive
- Manual Therapy
- Pain Management
- Parkinson's and Parkinsonism
- Pediatric Feeding
- Pelvic Health
- Reflex Integration
- Shoulder Rehabilitation
- Stroke Rehabilitation
- Temporomandibular Joint Treatment
- Toe Walking
- Vestibular Rehabilitation
- Visceral Mobilization

We acquired and/or maintained the following certifications:

- Acceptance and Commitment Therapy
- Certified Brain Injury Specialist
- Certified Driver Rehabilitation Specialist
- Dry Needling
- FEES Certification
- Interactive Metronome
- LSVT BIG
- LSVT LOUD
- LoveYourBrain Yoga
- McNeil Dysphagia Therapy
- Pelvic Health
- PWR! Moves
- SPEAK OUT! & LOUD Crowd
- Stroke Certification
- Vestibular and Concussion Specialist
- Vital Stim

# 2023 EVENTS

## IZZO LEGACY RUN/WALK/ROLL

Origami maintained its prominent position as a Charity of Choice for the Izzo Legacy Race, once again capturing the spotlight across the community. Introducing new options like run/walk/roll infused a dynamic spirit into the event, and Team Origami made a spirited presence with the active participation of residents, team members, and dedicated volunteers. This lively gathering not only added a fun dimension but also generated substantial donations and heightened awareness for our mission.



## LIDS FOR KIDS

Origami made a significant impact at the Sinas Dramis Law Firm's Lids for Kids Event on May 20 in Lansing. Enthusiastic employees volunteered at the event, fitting over 450 children with new bike helmets to take home. The event presented an excellent opportunity for prevention education and outreach, particularly in promoting our pediatric services.

At our booth, attendees were treated to individual bubbles with the Origami logo complemented by a selection of informative brochures, pediatric flyers, and overview materials about our services to the community.





# 2023 EVENTS

## AN EVENING OF REFLECTIONS

The cherished and uplifting event took place at MSUFCU's headquarters on August 29, offering an enchanting evening filled with storytelling and transformative recovery experiences shared by our beloved clients at Origami. We joyously welcomed around 150 guests including team members, families, and community members. This gathering serves as a reminder of Team Origami's purpose, reigniting our passion and driving us forward in our mission with renewed vigor.



## UNFOLDING POTENTIAL BREAKFAST

Our fourth and most triumphant breakfast fundraiser yet was hosted on September 20 at the Kellogg Center, nestled on MSU's vibrant campus. It was an absolute privilege to have Dr. Michael Andary grace us as our esteemed emcee for this momentous occasion. With the invaluable assistance of our esteemed table captains, we amplified awareness of our mission far and wide throughout the community.

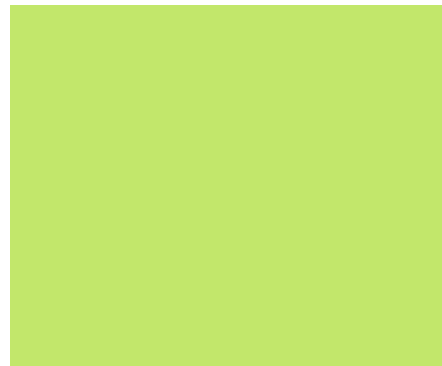
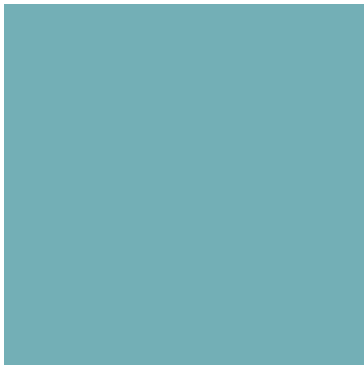
Throughout the event, we shared inspiring stories that underscored the profound impact of our work. Amidst shared tears and laughter, the essence of our mission to create opportunities and transform lives resonated more powerfully than ever before.



# OUR WHY

"Origami *saved my marriage from divorce*. They **saved me from a life of less quality**. They saved me from insurance companies that do not care. They **saved me from undiagnosed issues**. They **saved me from mental health demons**. They **saved me from suicide**. They helped me live a happier life with my wife and kids. I do think they are my guardian angels." - Origami Client

"Each one of my therapists provided **excellent care**. Never giving up on me or letting me give up on myself. **Remarkable staff**." - Origami Client



"As a physical therapist, I have had the pleasure of **being part of this team for 15 years** and have worked with numerous clients and their families to maximize their physical functioning after injury. I was able to see them transform before my eyes after weeks or months of treatment to become as independent as possible. **Nothing gives me greater joy than assisting others to achieve their potential!** I have also had the pleasure of mentoring 25 doctoral interns to assist in learning the profession and their knowledge of Origami's client population." - Origami Team Member

"I will be forever grateful for Origami – **for giving me the tools I needed** to get back to work and help my clients, to be the Dad I was meant to be for my girls, and now the husband to my wife." - Origami Client

"I love Origami's interdisciplinary treatment team approach and the holistic and preventative medical treatment we provide. We are concerned with the client's current symptoms and preventive measures for promoting long-term wellness!" - Origami Team Member



## 2023 OUTCOMES

**100%** of pediatric clients liked and felt better after working with their therapists

**98%** of clients rated their Origami experience as satisfied or very satisfied

An impressive **87%** of outpatient clients met or exceeded rehab goals related to decreasing pain levels, improving independence, and more

**1,072**  
**CLIENTS SERVED**



### EXPANDING OUR REACH



**650%**

Increase in clients with primary disorders of Parkinson's Disease, Multiple Sclerosis, Cerebral Palsy, and Alzheimer's Disease (8 to 60)



**77%**

Increase in serving individuals recovering from a stroke (48 to 85)



**4%**

Increase in children served

### OUTPATIENT HIGHLIGHTS

**95%** of client treatment objectives have been met since their admission

**60%** increase in self-referrals or family member referrals

**FOR MORE INFORMATION ON ORIGAMI'S OUTCOMES, VISIT:  
[WWW.ORIGAMIREHAB.ORG/OUTCOMES-RESEARCH](http://WWW.ORIGAMIREHAB.ORG/OUTCOMES-RESEARCH)**

# THANK YOU UNFOLDING POTENTIAL SOCIETY

Dr. Michael and Ellen Andary  
 Ernest and Greta Betts Wu  
 Bryan and Amanda Carr  
 Larry Cianciosi and Scott Derthick  
 Dr. Michael and Joann Clark  
 Mike and Dana Costello  
 Paul Covert  
 Jason and Sandi Cox  
 Rob and Lynette Davison  
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 Katie Vondra  
 Travis and Dr. Rebecca Wyatt

# THANK YOU 2023 CORPORATE SPONSORS

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## RUBY



